

Communication Unlimited



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The main access barrier faced by Deaf people is language, communication often breaks down as the two parties are using different languages. The Deaf community is not just a linguistic minority but a cultural one too. We at Communication Unlimited are able to assist you with any needs you may have. Communication Unlimited (CU) is a British Sign Language Charity that is user-led which predominately provides British Sign Language Interpreters for the residents of Derby and the Derbyshire area. We have a team of dedicated professionals who are trained to NVQ6 level and are all registered with the NRCPD – National Register of Communication Professionals for Deaf People. CU provides a seamless communication pathway enabling access for someone who is Deaf, Deafblind or hard of hearing that may use a note-taker or lip-speaker. Our interpreters are community-based and cover a wide variety of settings. We provide in-work support, attends public or private meetings, a wide variety of health-based appointments from births through to a local GP/hospital or mental health appointment, we work with adult social care and council services including safeguarding, child protection and housing issues, to name a few. Also included is a service for legal issues such as will writing or changing a mortgage or criminal support within police stations and courts, this is only a few examples of what can be done. Basically wherever you go a Deaf person may go and therefore we can support them. If you need to upskill

your workforce we are able to provide a bespoke package of Deaf Awareness Training that will be tailor made to fit your requirements. The trainer can work with your staff to equip them with the necessary skills and knowledge in order to provide appropriate access for Deaf people. CU has contacts within the local Deaf community so if you need to set up a consultation event we can assist. So why choose us? CU have a quality in-house team of BSL interpreters and access to a list of freelance professionals that have been vetted by us to ensure they meet the high standard we demand from our team. Working flexibly to the demands on our interpreters and we provide a 24-hour, 365-day a year service for the Deaf community who are able to access an interpreter when they need to in the case of an emergency. Our office is manned from 8am to 5.30pm Monday to Friday and an emergency SMS only number for out of office hours is available. We are a nonprofit organisation who offer competitive rates so if you would like to book either a BSL interpreter, a note-taker or lip-speaker or would just like some advice give us a call. We will be happy to assist in suggesting ways of resolving any communication issues you may feel you have with your staff, customers or patrons or to improve access to your services. Communication Services Derby, Bespoke Communication Services Derby, Sign Language Derby, Interpreting Services Derby, Deaf Awareness Training Derby, Disability Support Derby, Communication Services Derbyshire, Bespoke Communication Services Derbyshire, Sign Language Derbyshire, Interpreting Services Derbyshire, Deaf Awareness Training Derbyshire, Disability Support Derbyshire

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